

SECTION F
DELIVERIES OR PERFORMANCE

F.1. 52.242-15 STOP-WORK ORDER (AUG 1989)
(Reference 42.1305)

F.2. 52.242-15 I STOP-WORK ORDER (AUG 1989)--ALTERNATE I (APR 1984)
(Reference 42.1305)

F.3. Period of Performance

a. Base Period: 1 June 2003 – 31 March 2004

Option Period I: 1 April 2004 – 31 March 2005

If exercised, Options II, III, IV and V are:

Option Period II: 1 April 2005 – 31 March 2006

Option Period III: 1 April 2006 – 31 March 2007

Option Period IV: 1 April 2007 – 31 March 2008

Option Period V: 1 April 2008 – 31 March 2009

b. Contract Transition

The transition period is 10 months in duration. The transition period for each contract (West, South and North) is listed below. The transitions vary based on the different expiration dates of the existing contracts.

(1) West Contract

(a) Base Period

Former Region 11: 1 June 2003 – 31 March 2004

Former Region 9/10/12: 1 September 2003 – 31 March 2004

Former Region Central: 1 December 2003 – 31 March 2004

(b) Option Period I

Former Region 9/10/12: 1 April 2004 – 30 June 2004

Former Region Central: 1 April 2004 – 30 September 2004

(2) South Contract

(a) Base Period

Former Region 3 and 4: 1 October 2003 – 31 March 2004

Former Region 6: 1 January 2004 – 31 March 2004

(b) Option Period I

Former Region 3 and 4: 1 April 2004 – 31 July 2004

Former Region 6: 1 April 2004 – 31 October 2004

(3) North Contract

(a) Base Period

Former Region 2 and 5: 1 August 2003 – 31 March 2004

Former Region 1: 1 November 2003 – 31 March 2004

(b) Option Period I

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Former Region 2 and 5: 1 April 2004 – 31 May 2004

Former Region 1: 1 April 2004 – 31 August 2004

F.4. Geographic Area of Coverage

a. North Contract

The contract shall be referred to as the Managed Care Support (MCS), North. It will require development, implementation and operation of a health care delivery and support system for TRICARE and other Military Health System (MHS) beneficiaries residing in the states of Connecticut, Delaware, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont, Virginia, North Carolina, Wisconsin, Michigan, Illinois, Indiana, Ohio, Kentucky, West Virginia, the Fort Campbell catchment area of Tennessee, the Scott Air Force Base catchment area of Missouri, the Rock Island Arsenal clinic coverage area that extends into Iowa, and the District of Columbia. These geographic areas are hereinafter referred to as the North Contract and defined by zip code in Attachment 8.

b. South Contract

The contract shall be referred to as the Managed Care Support (MCS), South. It will require development, implementation and operation of a health care delivery and support system for TRICARE and other MHS beneficiaries residing in the states of Alabama, Florida, Georgia, Mississippi, South Carolina, Tennessee (excluding the zip codes in the Fort Campbell, Kentucky catchment area), Louisiana, Oklahoma, Arkansas, and major portions of Texas. These geographic areas are hereinafter referred to as the South Contract and defined by zip code in Attachment 8. The contractor shall be responsible for complying with all Continued Health Care Benefit Program (CHCBP) requirements and fulfilling the overseas requirements of TRICARE Europe, TRICARE Pacific, and TRICARE Latin America/Canada. The TRICARE Dual Eligible Fiscal Intermediary contractor will process claims for dual eligible beneficiaries residing overseas in Puerto Rico, Guam, the United States Virgin Islands, Northern Marianas and American Samoa. All other overseas dual eligible claims will be processed by the Managed Care Support contractor. TRICARE retail pharmacy services will be available in Puerto Rico, Guam, and the United States Virgin Islands. The Managed Care Support contractor will not process retail pharmacy claims from these areas.

c. West Contract

The contract shall be referred to as the Managed Care Support (MCS), West. It will require development, implementation and operation of a health care delivery and support system for TRICARE and other MHS beneficiaries residing in the extreme western portion of Texas and certain Texas zip codes which are included in the catchment area of Cannon Air Force Base, New Mexico, as well as the states of Arizona, Colorado, Idaho, Iowa (except the clinic coverage area which has been assigned to the MCS, North Contract), Kansas, Minnesota, Missouri (except for those zip codes which have been assigned to MCSS, North Region), Montana, Nebraska, New Mexico, Nevada, North Dakota, South Dakota, Utah, Wyoming, California, Washington, Oregon, Hawaii and Alaska. These geographic areas and states are hereinafter referred to as the West Contract and defined by zip codes in Attachment 8.

F.5. Reports and Meetings

All reports shall be submitted electronically in Microsoft 97 Office Suite and in a secure manner to the Government unless otherwise specified.

a. Evolving Practices, Devices, Medicines, Treatments and Procedures

The Contractor shall be responsible for routinely reviewing the hierarchy of reliable evidence, as defined in 32 C.F.R. 199.2, and bringing to the Government's attention drugs, devices, medical treatments, or medical procedures that they believe have moved from unproven to proven. This shall be done on a calendar quarter basis in a written report to the Government. Accompanying the report will be the reliable evidence substantiating that the drugs, devices, medical treatments, or medical procedures have moved from unproven to proven.

b. Start-Up Transitions

(1) Attend Post-Award Conference

Quantity: 1

Time of Delivery: Within 15 calendar days after contract award.

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- (2) Attend Transition Specifications Meeting – Incoming and Submit Transition Plan
Quantity: 1
Time of Delivery: Within 15 calendar days following contract award

c. Transition In

- (1) Schedule and host Interface Meetings (TRICARE Operations Manual, Chapter 1, Section 8)
Quantity: 1
Time of Delivery: Within 30 calendar days after contract award

- (2) Systems Documentation
Quantity: 1
Time of Delivery: 30 calendar days prior to the start of health care delivery

- (3) Systems Interconnections
Quantity: 1
Time of Delivery: 120 calendar days prior to start of health care delivery

- (4) TRICARE Duplicate Claims System
Quantity: 1
Time of Delivery: 60 calendar days prior to the start of health care delivery

- (5) Executed Collaborative Agreements with MTF Commanders
Quantity: one per MTF
Time of Delivery: 60 calendar days prior to the start of health care delivery

- | (6) Memorandum of Understanding regarding marketing and education with the Government
Quantity: 1
Time of Delivery: 60 calendar days after contract award

- (7) Enrollment Plan
Quantity: 1
Time of Delivery: 90 calendar days prior to the start of each health care delivery period

- (8) DEERS: New enrollment applications
Quantity: 1 lot
Time of Delivery: 40 calendar days prior to the start of healthcare delivery

- (9) Enrollment reports
Quantity: 1
Time of Delivery: Within 30 calendar days following the start of health care delivery and 10 calendar days following the close of each month, through the seventh month following the start of health care delivery

- (10) Contractor File Conversion and Testing
Quantity: 1
Time of Delivery: 30 calendar days following receipt of the magnetic tape files from the outgoing contractor

- (11) Weekly History Updates - Incoming
Quantity: 1
Time of Delivery: 120 calendar days prior to the start of health care delivery, to continue for 180 calendar days after the start of health care delivery

- (12) Network Development Plan
Quantity: 1 lot
Time of Delivery: 180 calendar days prior to the start of health care delivery

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- (13) Network Adequacy Reports
Quantity: 1 lot
Time of Delivery: 30 calendar days after contract award and every 30 calendar days thereafter through the first 6 months of the health care delivery period. Thereafter quarterly throughout the life of the contract.
Distribution: one copy to the Contracting Officer and one copy to the Regional Director
- (14) Ordering of TRICARE marketing and educational materials from the Government
Quantity: 1 lot
Time of Delivery: 180 calendar days prior to the start of health care delivery and by the 90th calendar day for all subsequent contract periods
- (15) Distribution of education and marketing materials
Quantity: 1 lot
Delivery: No earlier than 60 calendar days and no later than 30 days prior to the start of health care delivery
Distribution: To be sent to beneficiaries and network providers
- (16) TRICARE Service Center Operations
Quantity: 1
Time of Delivery: 40 calendar days prior to the start of health care delivery
- (17) Public Notification Program
Quantity: 1
Time of Delivery: No later than 45 calendar days prior to the start of health care delivery
- (18) Web-based Services
Quantity: 1
Time of Delivery: No later than 15 calendar days prior to the start of health care delivery
- (19) Incoming Contractor Weekly Status Report
Quantity: 1
Time of Delivery: Beginning 20 calendar days after contract award through the 180th calendar day after the start of health care delivery
- (20) Contingency Program
Quantity: 1
Time of Delivery: 180 calendar days prior to the start of health care delivery of the first area and by the 60th calendar day for all subsequent contract periods
- (21) Internal Quality Management/Quality Improvement Program
Quantity: 1
Time of Delivery: Initial submission within 30 calendar days of award; subsequent submissions due to updates or changes to the program are to be submitted within 10 calendar days of the update or change
- (22) Internal Quality Management/Quality Improvement Reports
Quantity: 1
Time of Delivery: 10 calendar days following the reported month of problems identified and corrective actions planned/initiated
- (23) Executed Memorandum of Understanding with the TRICARE Alaska Regional Office
Quantity: 1
Time of Delivery: 30 calendar days following award

d. Transition Out

- (1) Schedule Transition Specification Meeting - Outgoing
Quantity: 1
Time of Delivery: 15 calendar days following contract award of the successor contractor

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- (2) Transition Out Plan
Quantity: 1
Time of Delivery: 15 calendar days following the Transition Specification Meeting – Outgoing
- (3) Transition Out of the Duplicate Claims System
Quantity: 1 lot
Time of Delivery: In accordance with the transition schedule
- (4) Transfer of Contractor File Specifications
Quantity: 1 lot
Time of Delivery: 3 calendar days following contract award
- (5) Transfer of ADP Files (Electronic)
Quantity: 1 lot
Time of Delivery: 15 calendar days following the Transition Specifications meeting (unless otherwise negotiated by the incoming and outgoing contractors)
- (6) Transfer of Provider Information
Quantity: 1 lot
Time of Delivery: At the direction of the Contracting Officer following the date of successor contract award (unless otherwise negotiated at the Transition Specifications meeting)
- (7) Weekly History Updates - Outgoing
Quantity: 1
Time of Delivery: Beginning 120 calendar prior to the start of health care delivery until completed in accordance with the transition schedule
- (8) Weekly Status Report
Quantity: 1
Time of Delivery: Beginning 20 calendar days following the Transition Specifications Meeting unless otherwise notified by the Contracting Officer
- (9) Transfer of Non-ADP Files
Quantity: 1 lot
Time of Delivery: In accordance with the transition schedule
- (10) Claims processing and adjustments
Quantity: 1 lot
Time of Delivery: 180 calendar days following the start of health care delivery
- (11) Correct all Edit Rejects
Quantity: 1 lot
Time of Delivery: 210 calendar days following the start of health care delivery
- (12) Phase-Out of MTF Interfaces Revised Plan
Quantity: 1
Time of Delivery: 15 calendar days after the Transition Specifications Meeting
- (13) Transfer of Enrollment Applications
Quantity: 1 lot
Time of Delivery: 40 calendar days after the start of health care delivery of the successor contract award

e. Benchmark Testing

Claims Systems Demonstration (Benchmark)

Quantity: 1

Time of Delivery: 120 calendar days prior to the start of health care delivery